

Ross and Cromarty Disability Access Group

c/o RVA

Thorfin House

Bridgend Business Park

Dingwall

IV15 8SL

We are there to help, in the easiest and least costly way possible...looking for an accessible community, not to make things difficult for businesses.

Audrey Moore,
Access Group

The changes they recommended have made things easier for parents with prams and older people too.

Sands Holiday Centre,
Gairloch

Ross & Cromarty Disability Access Group

c/o RVA, Thorfin House,
Bridgend Business Park, Dingwall,

IV15 9SL 01349 861956

enquiries@rc-access.org.uk

www.rc-access.org.uk

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Ross & Cromarty Disability Access Group

Do people sometimes have problems getting into and out of your building?

Is your menu or instruction manual tricky for some people to read?

Do you find it difficult to understand what your disabled customers need?

Involving the Access Group was tremendous, they gave us a lot of support. The detailed report is still useful two years later.

West

End Community

Centre, Ainess

10 things about access for disabled people that businesses or organisations would like to know but are afraid to ask....

- 1 Changes need not be costly** — a brighter light bulb can make a huge difference if you have a sight impairment.
- 2 We are very approachable and would love to work with you.**
- 3 1 in 5 of the population has a disability** — improved access opens up your business to a huge market— **10,000 people in Ross & Cromarty.**
- 4 Disability access is about more than ramps;** access issues are due to sight, communication & hearing difficulties, as well as mobility.
- 5 From 2004 the Disability Discrimination Act** has required that goods and services are accessible to all.
- 6 We can increase your customer or client numbers.**

- 7 Access depends on individual need:**
 - **writing** in large print for people with low vision
 - **induction loop** for people who wear hearing aids; can be small/portable
 - **graphics** to illustrate written word for people with learning difficulties
 - **fire alarms**— would a deaf person know if your alarm went off?
 - **large door handles** for people with manipulation difficulties
- 8 We can tailor our support to your needs;** from general advice to detailed audit reports.
- 9 Our comments are based on life experience,** as well as training.
- 10 For any information** relating to access, no matter how small, please call us on: **01349 861956**

How can Ross & Cromarty

Disability Access Group help you?

For further information:-

- A chat with a group member about your access concerns
- Local access awareness sessions
- A tailored access awareness session for your organisation
- Guided access tour of your premises, highlighting access issues and suggesting solutions
- Comprehensive access audit and written report on your business, by a qualified access auditor
- Comment on your plans prior to planning application

Tick

Name

Business / Organisation

Address

Telephone Email

Supporting you to make your business or organisation accessible to all